

# SETTING UP HOSTED EXCHANGE ON MOBILE DEVICES

## In this article:

**How to setup Hosted Exchange on Android, iOS and Generic Mobile Devices**

**Different settings for 2010, 2013 and 2016 are highlighted within each section**

## iOS

Please [click here](#) for a printer-friendly version of the iOS instructions

Tap Settings > Mail, Contacts, Calendars > Add Account > Exchange



Enter email address, password and description, then tap **Next:**






Your iOS device will now try to locate your Exchange Server. If necessary enter the appropriate Exchange server name as in the screenshots below, and tap **Next**

**Exchange 2010:** cas.messageexchange.com

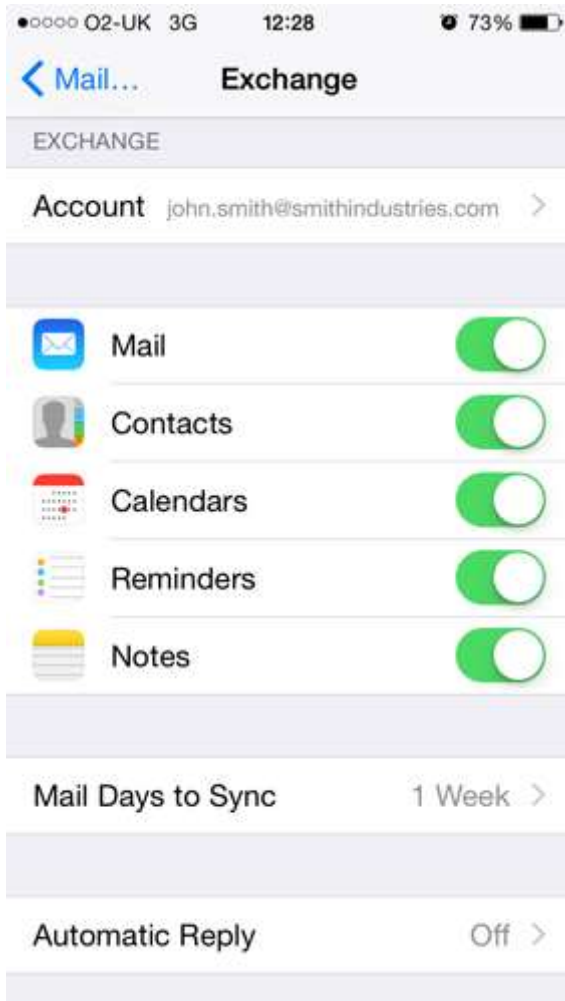
**Exchange 2013:** cas.cloudplatform1.com

**Exchange 2016:** activesync.giacomcp.com

<b>Exchange 2010</b>	<b>Exchange 2013</b>	<b>Exchange 2016</b>
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Exchange 2010	Exchange 2013	Exchange 2016
 <p>Exchange 2010 account setup screen. The 'Server' field is highlighted with a red box and contains the value 'cas.messageexchange.com'.</p>	 <p>Exchange 2013 account setup screen. The 'Server' field is highlighted with a red box and contains the value 'cas.cloudplatform1.com'.</p>	 <p>Exchange 2016 account setup screen. The 'Server' field is highlighted with a red box and contains the value 'activesync.giacomcp.com'.</p>
<p>Cancel Account Done</p> <p>Email john.smith@smithindustries.com</p> <p>Server cas.messageexchange.com</p> <p>Domain Optional</p> <p>Username john.smith@smithindustries.com</p> <p>Password ●●●●●●●●</p> <p>Description Exchange</p> <p>Advanced Settings &gt;</p>	<p>Cancel Account Done</p> <p>Email john.smith@smithindustries.com</p> <p>Server cas.cloudplatform1.com</p> <p>Domain Optional</p> <p>Username john.smith@smithindustries.com</p> <p>Password ●●●●●●●●</p> <p>Description Exchange</p> <p>Advanced Settings &gt;</p>	<p>Cancel Account Done</p> <p>Email john.smith@smithindustries.com</p> <p>Server activesync.giacomcp.com</p> <p>Domain Optional</p> <p>Username john.smith@smithindustries.com</p> <p>Password ●●●●●●●●</p> <p>Description Exchange</p> <p>Advanced Settings &gt;</p>

Upon completion you can choose which types of data to sync with your Exchange account:



**PLEASE NOTE:** To modify your exchange settings, Tap **Settings** > **Mail** > **Contacts** > **Calendars**, select your Exchange account, and tap **Account Info**



The screenshot shows the 'Account' settings page for an Exchange account. At the top, the status bar displays 'O2-UK 3G', the time '12:28', and '73%' battery. The page has a title bar with 'Cancel', 'Account', and 'Done' buttons. Below the title bar, there are several settings sections, each with a light blue header bar and a white input field:

- Email:** john.smith@smithindustries.com
- Server:** cas.messageexchange.com
- Domain:** Optional
- Username:** john.smith@smithindustries.com
- Password:** Masked with 10 black dots
- Description:** Exchange
- Advanced Settings:** A link with a right-pointing chevron (>)